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# New Objective Functions for Social Collaborative Filtering

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# Overview

- Problem: **Social Recommendation**
- Current Solutions
- New Solutions
- Live Facebook User Trials and Results
- Conclusions and Future Work








# THE PROBLEM

# The Problem

- Internet: **vast** amount of content
  - 800+ million Facebook users
  - Average 300 friends on Facebook
- How to find personal **interests** ?
  - What do you **like** ?
- (**Social**) Recommendation
  - What **would** you like ?
  - How to exploit **social networks** ?

# Recommendation

- Predict **missing** from **observed** ratings?

						
Joseph 	1	1	1	0	?	0
Nguyen 	1	0	?	0	0	
		⋮		⋮		⋮
Scott 		0	0	1		?

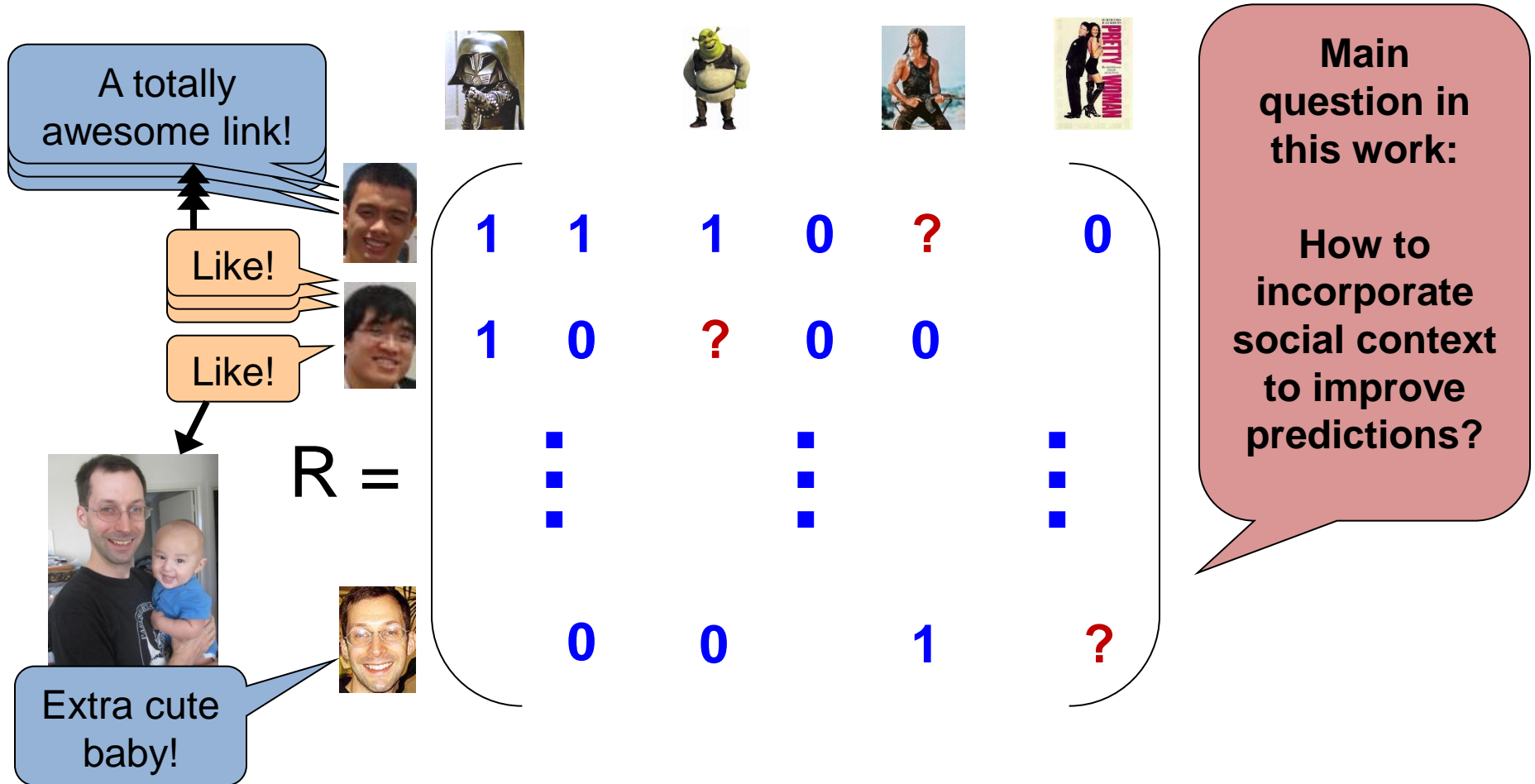
**Canonical Example:**

**Netflix Competition**

...1-5 ratings, here: like (1), dislike (0)

# Social Recommendation







- Adds indirect social context to users



# **CURRENT SOLUTIONS**

# Content-based Filtering (CBF)

- Predict like / dislike directly from features

<p>Sci-Fi, Director: Mel Brooks</p> 					<p>Romance, Starring: Julia Roberts, Richard Gere</p>	
<p>29, Male, Sydney</p> 	1	1	1	0	?	0
<p>24, Male, Canberra</p> 	1	0	?	0	0	
<p>33, Male, Canberra</p> 						

**R =**

⋮
⋮
⋮

⋮
⋮
⋮

⋮
⋮
⋮

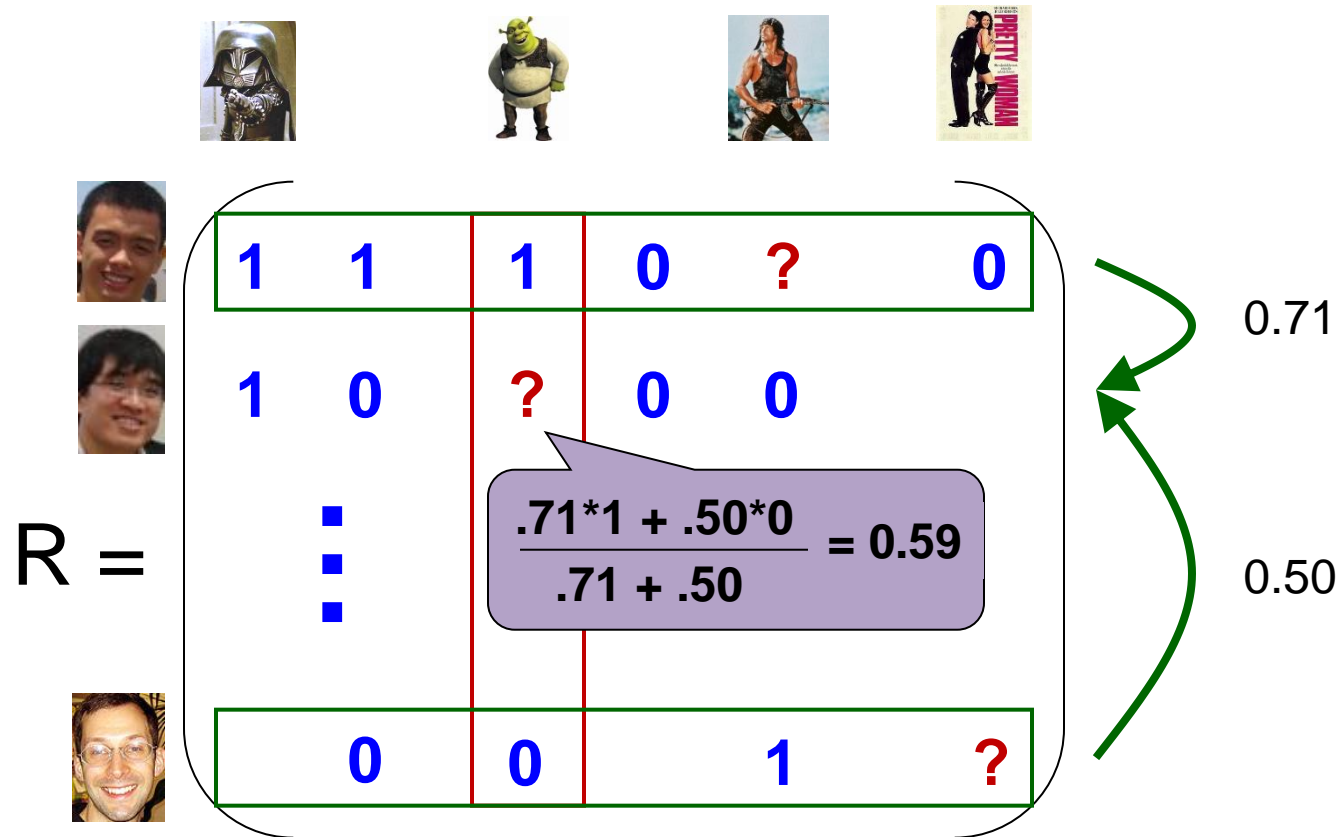
**R(user x,  
movie y)  
= f(Φ<sub>x</sub>, Φ<sub>y</sub>)**

Trained classifier,  
e.g. SVM



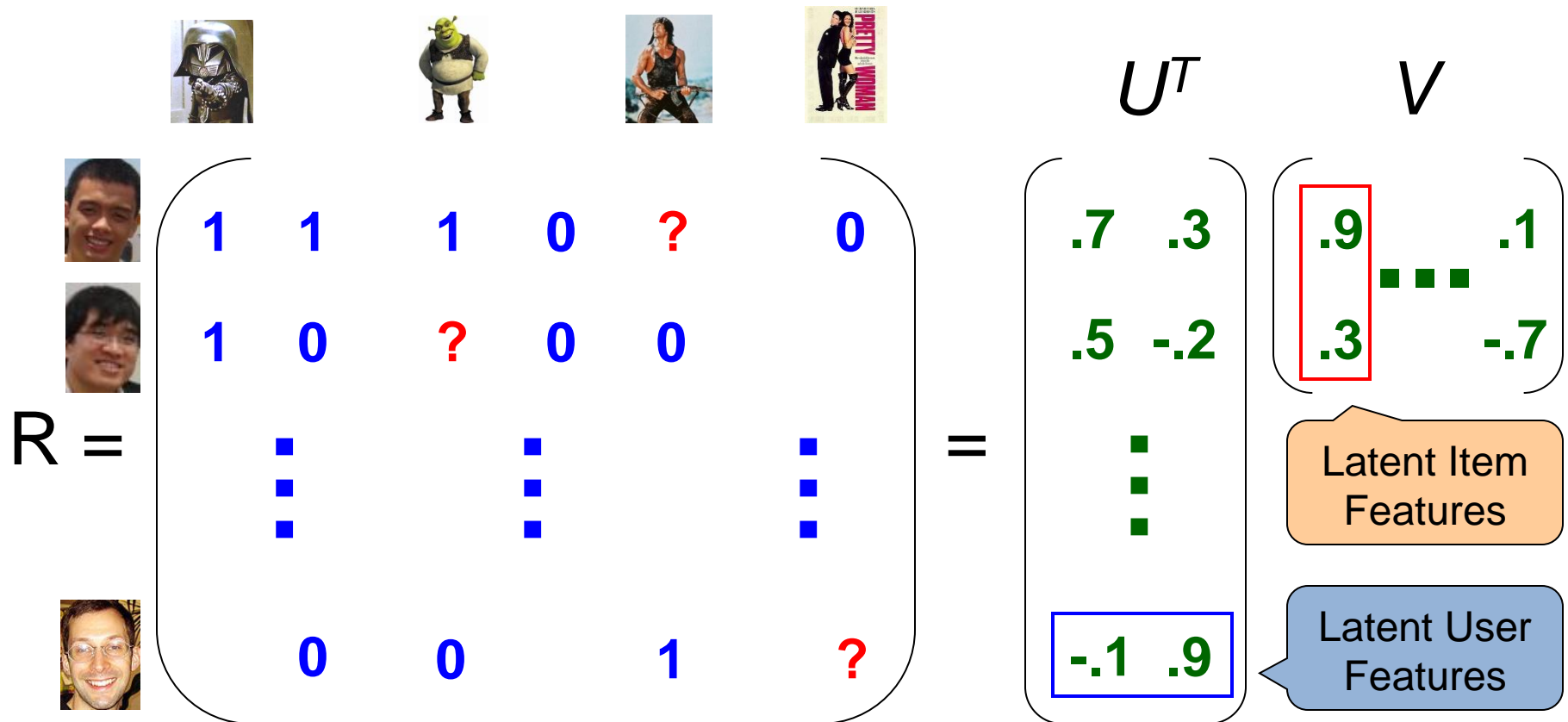
# Collaborative Filtering (CF): KNN

- No features? k-nearest neighbor, e.g.,  $k=2$



# Collaborative Filtering: PMF

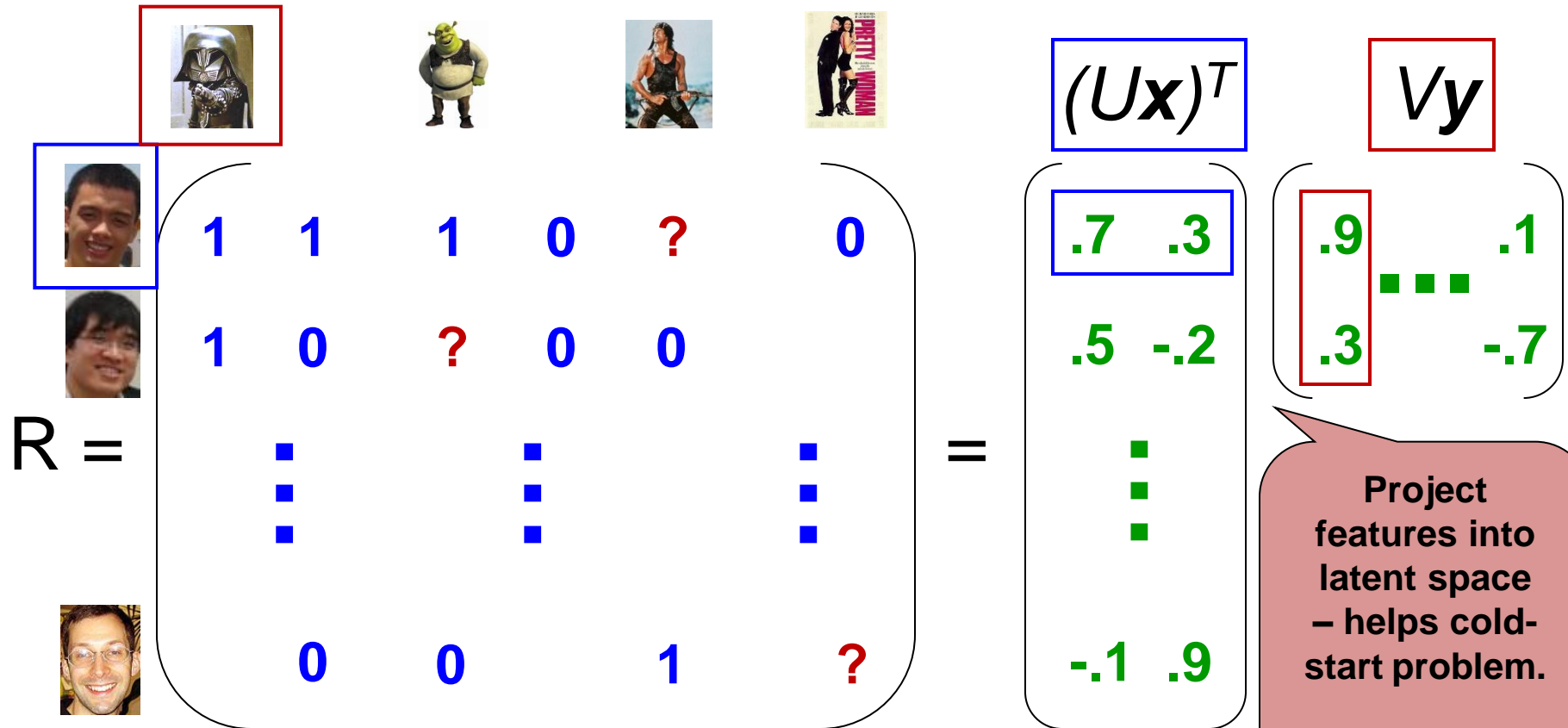
- Or low  $k$ -rank matrix factorization, e.g.  $k=2$



Standard PMF CF Objective (reg. not shown), novel objectives build on this.

$$\min_{U, V} \sum_{(x,y) \in D} \frac{1}{2} (R_{x,y} - U_x^T V_y)^2$$

# Features in CF: Matchbox

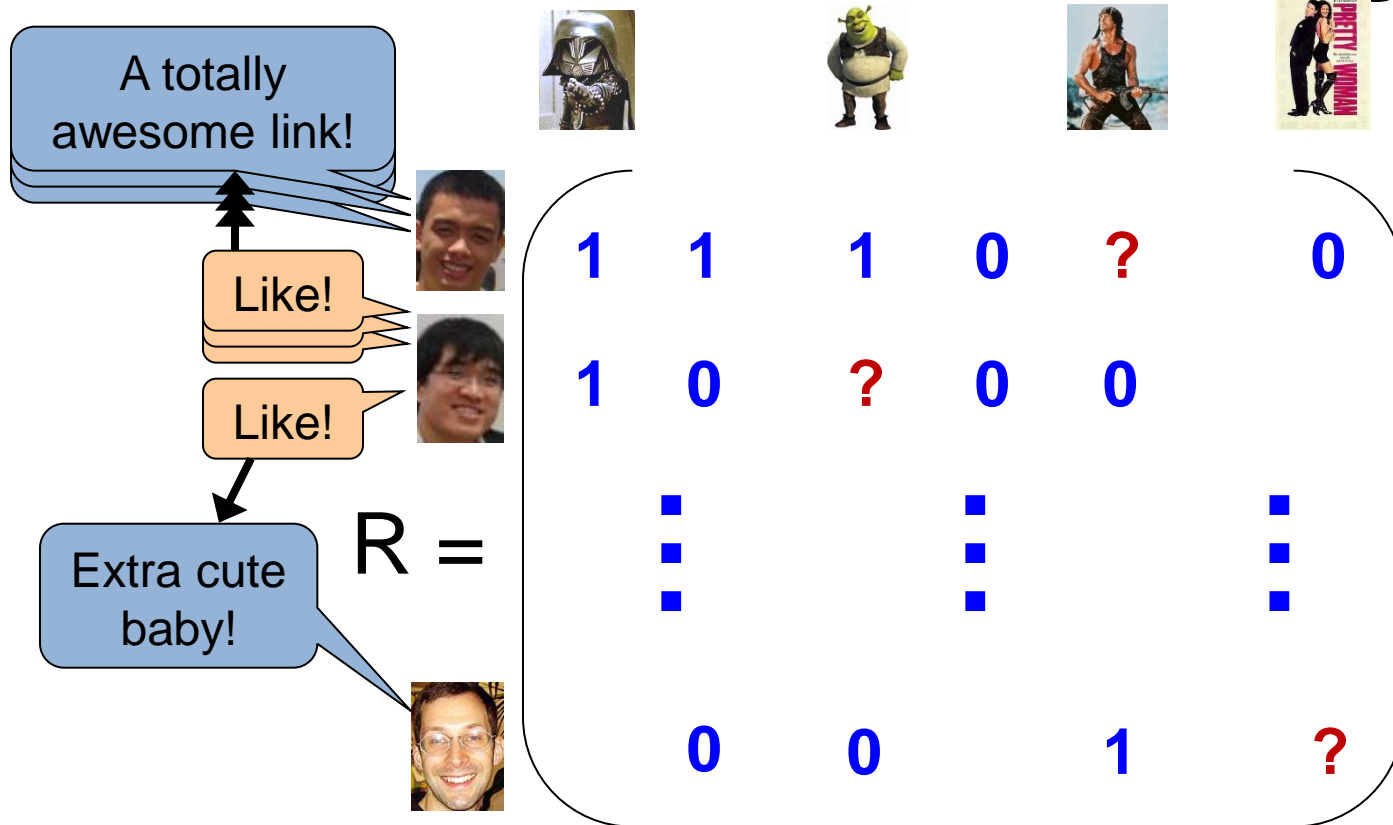


$$\min_{U, V} \sum_{(x, y) \in D} \frac{1}{2} (R_{x, y} - [\sigma] x^T U^T V y)^2$$

Project features into latent space – helps cold-start problem.

Reduces to previous PMF CF if  $x, y$  are indicators.

# Social Collaborative Filtering



$$Int_{\mathbf{x}, \mathbf{z}} = \frac{\# \text{ interactions by } \mathbf{x} \text{ on } \mathbf{z}}{N(N-1) \sum_{\mathbf{x}', \mathbf{z}' \neq \mathbf{x}'} \# \text{ interactions by } \mathbf{x}' \text{ on } \mathbf{z}'}$$

$$S_{\mathbf{x}, \mathbf{z}} = \ln(Int_{\mathbf{x}, \mathbf{z}})$$

PMF + Social Regularization

PMF + Social Spectral Reg.

$$\min_U \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}_{\mathbf{x}}} \frac{1}{2} (S_{\mathbf{x}, \mathbf{z}} - \langle U_{\mathbf{x}}, U_{\mathbf{z}} \rangle)^2$$

$$\min_U \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}_{\mathbf{x}}} \frac{1}{2} S_{\mathbf{x}, \mathbf{z}}^+ \|U_{\mathbf{x}} - U_{\mathbf{z}}\|_2^2$$

# **NEW SOLUTIONS**

# Objective Framework

$$\min_{\mathbf{w}, U, V} \text{Obj} = \sum_i \lambda_i \text{Obj}_i$$

Prediction objectives and regularizers to constrain learning.

## Standard Error Objective

$$\text{Obj}_{pmcf} = \sum_{(\mathbf{x}, \mathbf{y}) \in D} \frac{1}{2} (R_{\mathbf{x}, \mathbf{y}} - [\sigma] \mathbf{x}^T U^T V \mathbf{y})^2$$

Other predictors aside from MF?

## Standard Regularizers

$$\text{Obj}_{ru} = \frac{1}{2} \|U\|_{\text{Fro}}^2 = \frac{1}{2} \text{tr}(U^T U)$$

$$\text{Obj}_{rv} = \frac{1}{2} \text{tr}(V^T V)$$

$$\text{Obj}_{rw} = \frac{1}{2} \|\mathbf{w}\|_2^2 = \frac{1}{2} \mathbf{w}^T \mathbf{w}$$

This is first proposal... feature-based S.R.

Other social regularizers?

## Social Regularizers

$$\text{Obj}_{rs} = \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}(\mathbf{x})} \frac{1}{2} (S_{\mathbf{x}, \mathbf{z}} - \langle U \mathbf{x}, U \mathbf{z} \rangle)^2$$

# Proposal 1 ½

- Use interactions to learn latent **spectral** projection of **user and features**

Don't predict  $S_{\mathbf{x},\mathbf{z}}$ , use it to vary regularization strength!

$$\begin{aligned} Obj_{rss} &= \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}(\mathbf{x})} \frac{1}{2} S_{\mathbf{x},\mathbf{z}}^+ \|U\mathbf{x} - U\mathbf{z}\|_2^2 \\ &= \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}(\mathbf{x})} \frac{1}{2} S_{\mathbf{x},\mathbf{z}}^+ (\mathbf{x} - \mathbf{z})^T U^T U (\mathbf{x} - \mathbf{z}) \end{aligned}$$

# Proposal II

- Directly **model information diffusion**

$$Obj_{phy} = \sum_{(\mathbf{x}, \mathbf{y}) \in D} \frac{1}{2} (R_{\mathbf{x}, \mathbf{y}} - [\sigma] \mathbf{w}^T \mathbf{f}_{\mathbf{x}, \mathbf{y}} - [\sigma] \mathbf{x}^T U^T V \mathbf{y})^2$$

Features such as:

Did user  $z$  (a friend of  $x$ ),  
also like  $y$ ?



# Proposal III

- Exploit the fact that users have **common interests in restricted areas**

- Use co-preferences  $P_{\mathbf{x},\mathbf{z},\mathbf{y}}$ 
  - Did users  $\mathbf{x}$  and  $\mathbf{z}$  (dis)like item  $\mathbf{y}$ ?

Reweight user regularization according to latent dimensions for co-preferred item.

$$\begin{aligned} Obj_{cp} &= \sum_{(\mathbf{x},\mathbf{z},\mathbf{y}) \in C} \frac{1}{2} (P_{\mathbf{x},\mathbf{z},\mathbf{y}} - \langle U\mathbf{x}, U\mathbf{z} \rangle V\mathbf{y})^2 \\ &= \sum_{(\mathbf{x},\mathbf{z},\mathbf{y}) \in C} \frac{1}{2} (P_{\mathbf{x},\mathbf{z},\mathbf{y}} - \mathbf{x}^T U^T \text{diag}(V\mathbf{y}) U\mathbf{z})^2 \end{aligned}$$

- And also spectral variant

# USER TRIALS

# ANU Link Recommender (LinkR)

- Recommend 3 daily links on Facebook



's App View

Non-friend  
Recommendation  
(only link context)

Rating +  
Optional Link  
Feedback

Friend  
Recommendation  
(friend message  
+ link context)

<http://www.youtube.com/watch?v=rtOvBOTyX00>

Christina Perri - A Thousand Years (Official Music Video)  
© 2011 WMG "a thousand years" on itunes:  
<http://atlr.ec/npHAdW> directed by: jay martin "a thousand years"  
is a brand new song me + my best friend david hodge...

Rate this Recommendation:  Not Rated  Like  Dislike

Comment:

Post Link to Your Wall

Recommended on Mon, 30 Jan 2012 at 09:39



Original Post from Khoi-Nguyen Tran on Wed, 18 Jan 2012 at 05:00  
Message: Religion for Atheists

[http://www.ted.com/talks/alain\\_de\\_botton\\_atheism\\_2\\_0.html?awesm=on.ted.com\\_deBotton&utm\\_campaign=&utm\\_medium=on.ted.com-static&utm\\_source=direct-on.ted.com&utm\\_content=awesm-publisher](http://www.ted.com/talks/alain_de_botton_atheism_2_0.html?awesm=on.ted.com_deBotton&utm_campaign=&utm_medium=on.ted.com-static&utm_source=direct-on.ted.com&utm_content=awesm-publisher)

Alain de Botton: Atheism 2.0 | Video on TED.com  
What aspects of religion should atheists (respectfully) adopt?  
Alain de Botton suggests a "religion for atheists" -- call it  
Atheism 2.0 -- that incorporates religious forms and traditions  
to satisfy our human need for connection, ritual and  
transcendence.

# Trials and Algorithms

- Trial 1: Baselines
  - **SVM** (Content-based filtering – CBF)
  - **KNN** (Collaborative filtering – CF)
  - Matchbox – **MB** (CF + CBF)
  - Social Matchbox – **SMB** (CBF + CF + Soc. Reg)
- Trial 2: New Objectives
  - **SMB**
  - Spectral Reg. variant of SMB – **Sp. MB**
  - SMB + Information Diffusion – **S. Hybrid**
  - MB + Spectral Copreference Reg. – **S. CP**

# LinkR Statistics

Table	#Records (App Users)	#Records (App User and Friends)
Users	103	39,850
Column	#Non-empty (App Users)	#Non-empty (App User and Friends)
Gender	102	36,401
Birthday	103	27,624

Breakdown	Count (App Users)	Count (App User and Friends)
Male	73	19,742
Female	29	16,659
High School	104	29,503
College	115	29,223
Graduate School	56	7733

App Users	Posts	Tags	Comments	Likes
Wall	27,955	5,256	15,121	11,033
Link	3,974	—	5,757	4,279
Photo	4,147	22,633	8,677	5,938
Video	211	2,105	1,687	710
App Users and Friends	Posts	Tags	Comments	Likes
Wall	3,384,740	912,687	2,152,321	1,555,225
Link	514,475	—	693,930	666,631
Photo	1,098,679	8,407,822	2,978,635	1,960,138
Video	56,241	858,054	463,401	308,763

# LinkR Usage Statistics

## Trial 1 – Aug. 25, 2011 to Oct. 13, 2011

	SMB	MB	SVM	KNN	Total
Users All	26	26	28	28	108
Users $\geq 10$	13	9	13	5	40
Users $\geq 30$	9	3	11	3	26
Ratings All	819	526	901	242	2508
Ratings $\geq 10$	811	505	896	228	2440
Ratings $\geq 30$	737	389	851	182	2159
Clicks All	383	245	413	218	1259

## Trial 2 – Oct. 14, 2011 to Feb. 10, 2012

	SMB	Sp.MB	Sp.CP	SHyb.	Total
Users All	27	27	29	28	111
Users $\geq 10$	15	11	8	12	46
Users $\geq 30$	12	9	5	10	36
Ratings All	1434	882	879	614	3809
Ratings $\geq 10$	1411	878	863	602	3754
Ratings $\geq 30$	1348	850	802	570	3570
Clicks All	553	320	278	199	1350

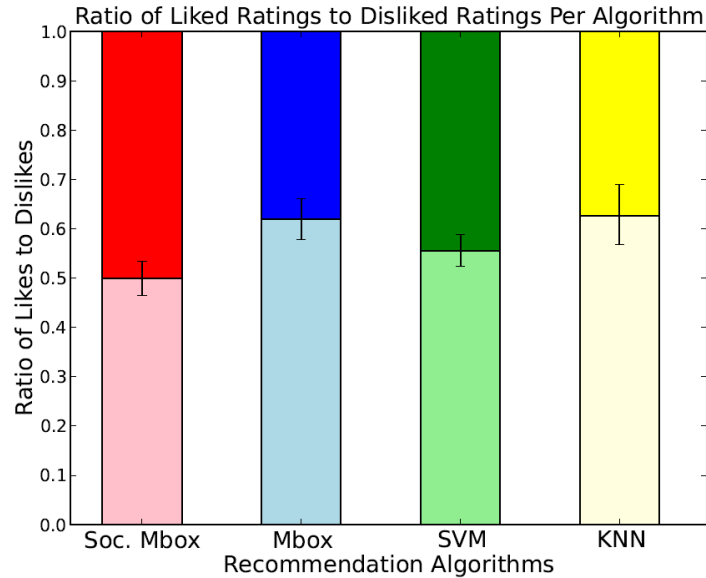
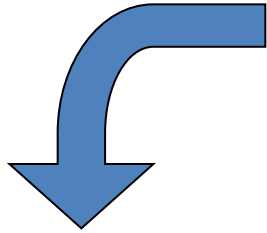
# RESULTS

# Trial 1: Baselines

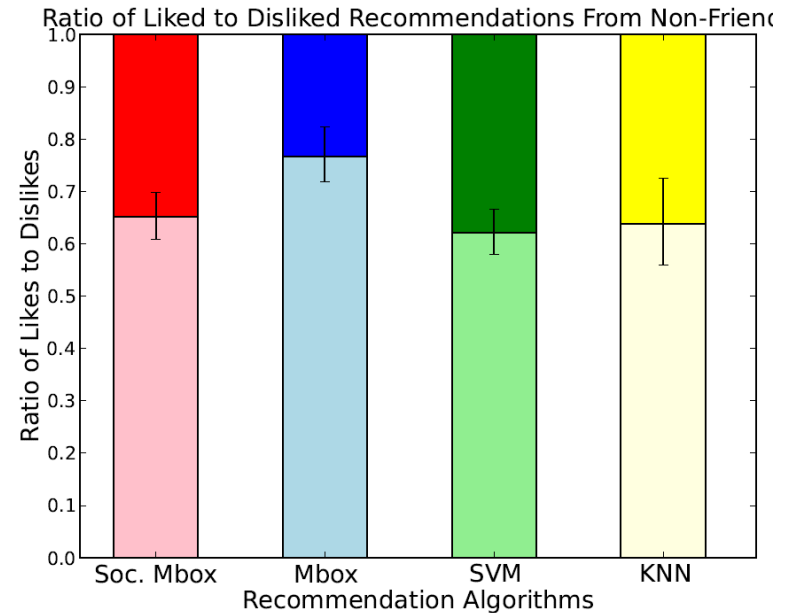
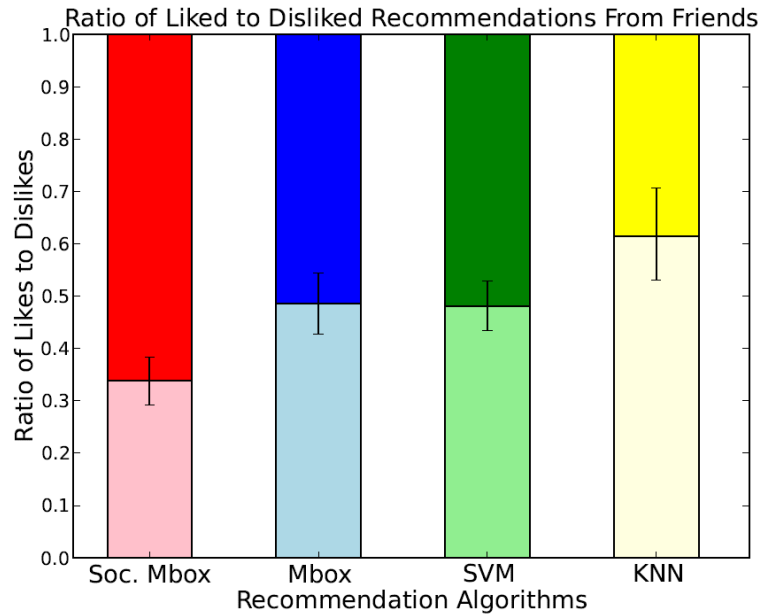
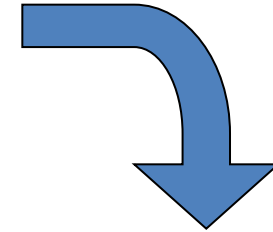
Likes (dark)  
over  
Dislikes (light)

Lower is better

Recommendations  
from Friends

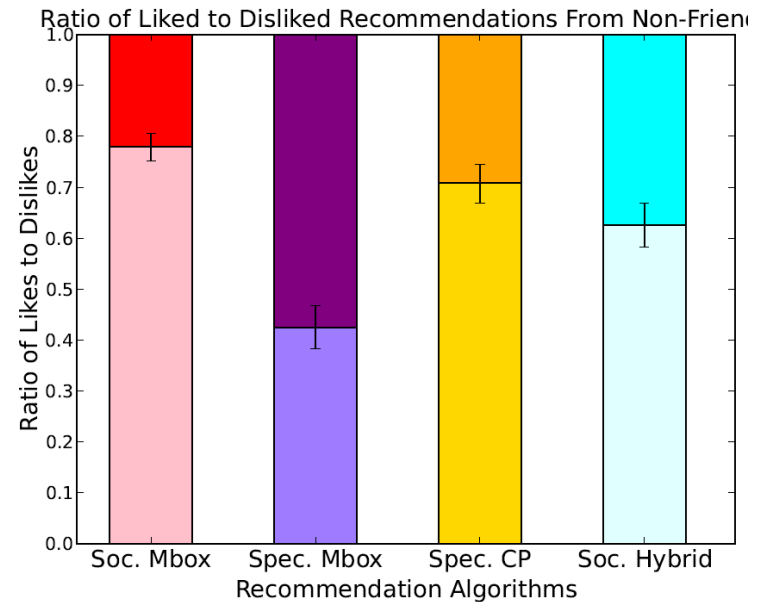
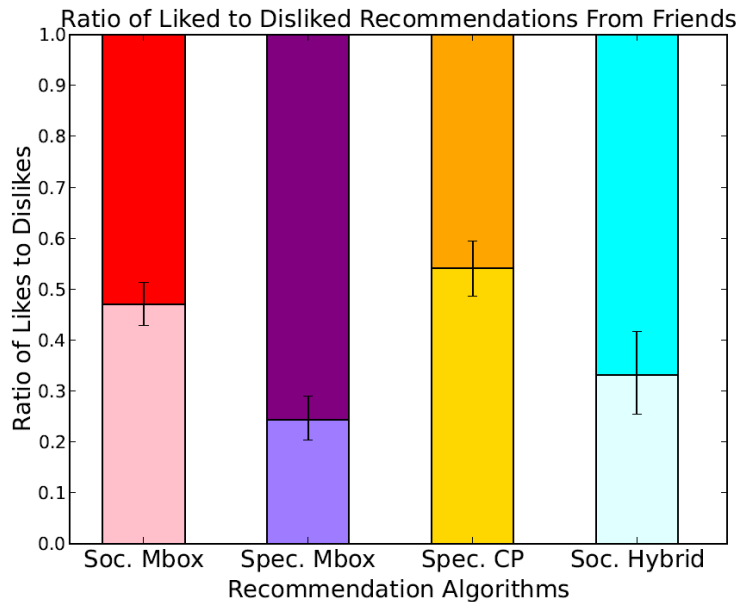
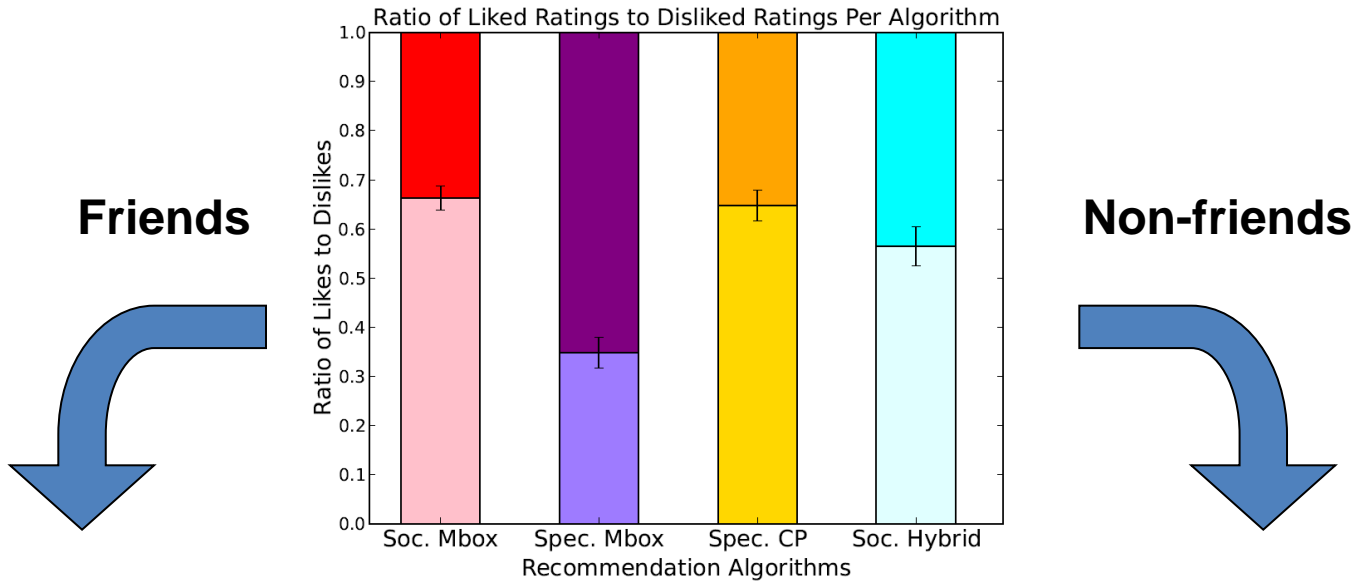


Recommendations  
from non-Friends

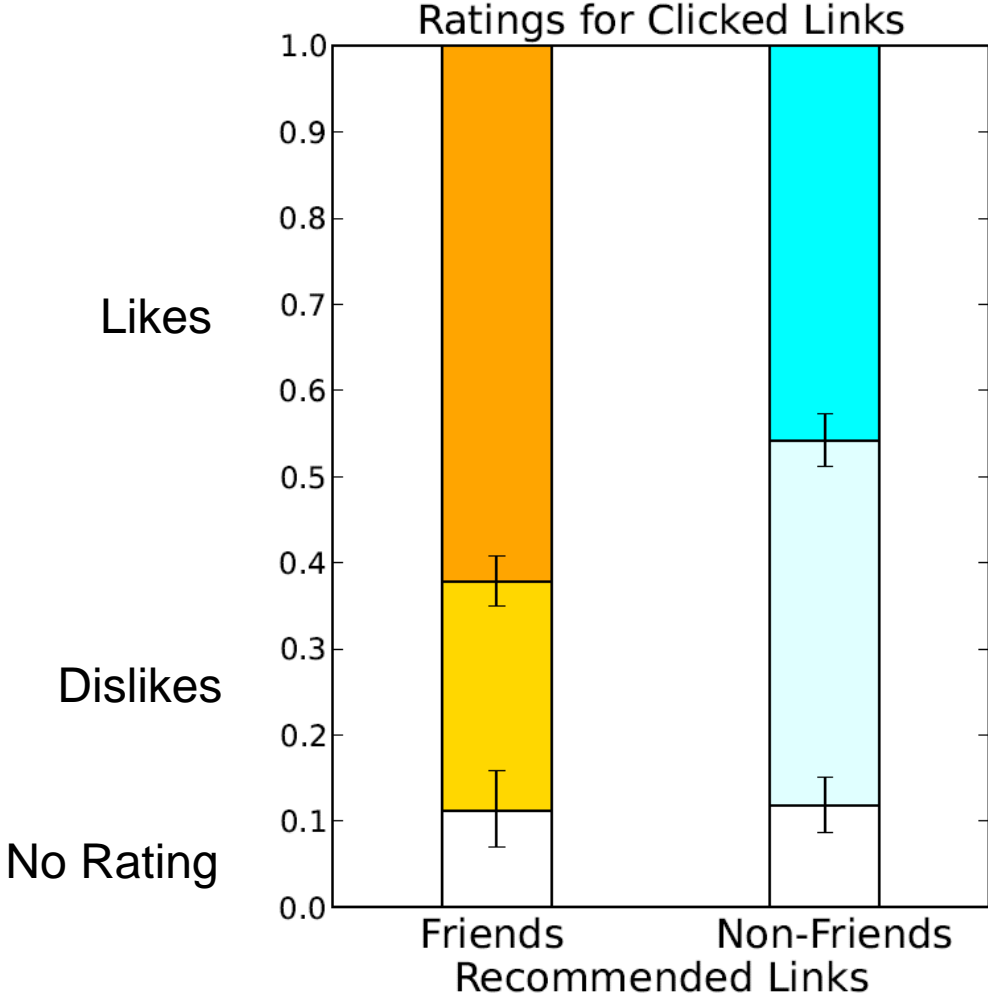




# Trial 2: New Objectives

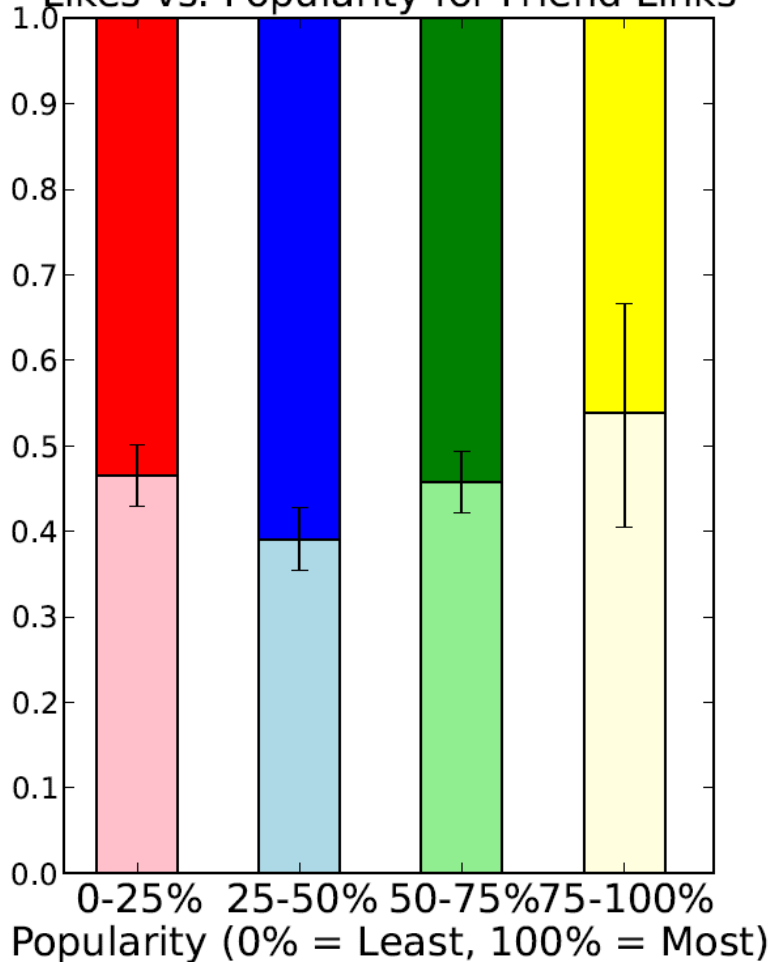


# Click Behavior

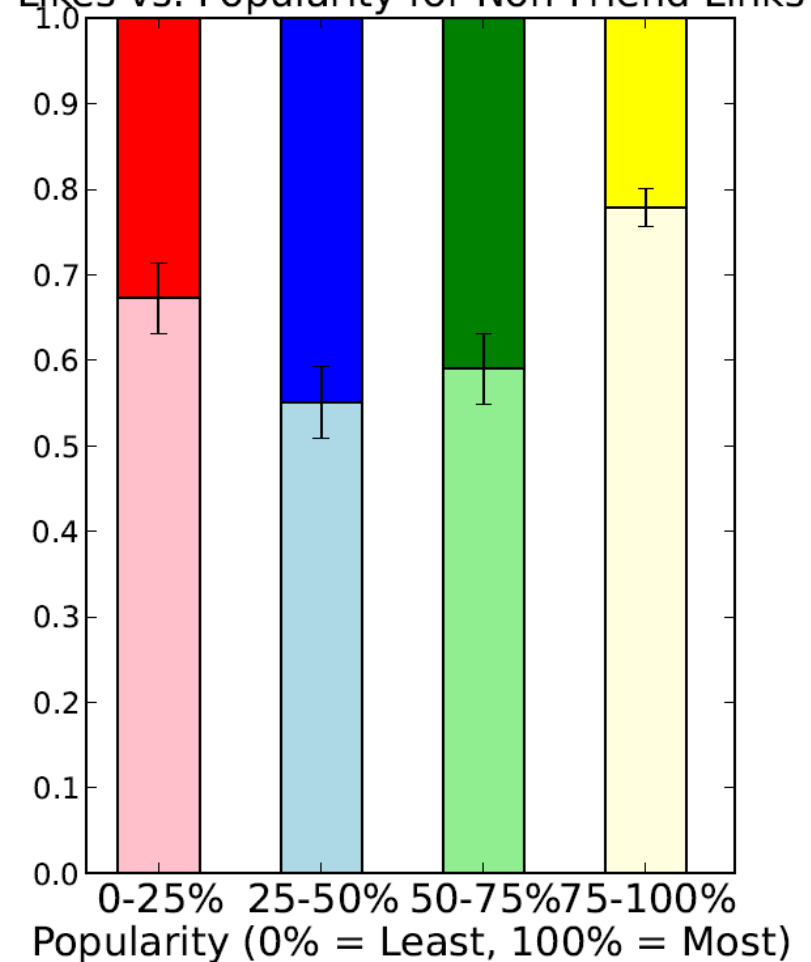


# Impact of Popularity

Likes vs. Popularity for Friend Links



Likes vs. Popularity for Non-Friend Links



# **CONCLUSIONS AND FUTURE WORK**

# Conclusions

- Feature-based social spectral regularization
  - Undeniably the top-performer
  - As good as direct information diffusion features
  - Interactions stronger than co-preferences
    - Or co-preferences harder to optimize?

# Conclusions

- Overall
  - Machine learning works!
    - Better than more ad-hoc methods like KNN
    - Power of latent factorization methods
  - Use socially informed regularizers!
    - In general, users who interact a lot have similar preferences!

# Future Work

- Are all interactions equal?
- No!
  - Learning predictiveness of fine-grained interactions can do as well as MF, but with simple classifiers!
  - Work in progress...

## Special Thanks to

- **Doug Aberdeen** (Google Zurich) for supporting our Google Grant
- **Sally-Ann Williams** (Google Sydney) for 100+ pairs of Google flip-flops, which helped attract many users to our study!

# THANK YOU !

[linkr.anu.edu.au](http://linkr.anu.edu.au)

- More information
- Link to Facebook app
- Contact Us !



**Additional Slides**

# Experimental Design in Retrospect

- Experimental design
  - Originally wanted to do **active learning**
    - In our Google Grant proposal
    - But with user uptake, difficult to evaluate this
      - Need very active users (only 25% were active)
  - Algorithms trialed can be evaluated for varied usage
    - All data counts, good!
    - But stuck to original experimental design for consistency
      - Hard to statistically compare small user groups
      - If do again, would interleave interactions
    - But main results of Spec. MB fairly sound

# Aside: Matrix Definitions

$$U = \begin{bmatrix} U_{1,1} & \dots & U_{1,I} \\ \vdots & U_{k,i} & \vdots \\ U_{K,1} & \dots & U_{K,I} \end{bmatrix}$$

$$V = \begin{bmatrix} V_{1,1} & \dots & V_{1,J} \\ \vdots & V_{k,j} & \vdots \\ V_{K,1} & \dots & V_{K,J} \end{bmatrix}$$

# Proposal I

- Use interactions to learn latent projection of user **and features**

$$\begin{aligned} Obj_{rs} &= \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}(\mathbf{x})} \frac{1}{2} (S_{\mathbf{x},\mathbf{z}} - \langle U\mathbf{x}, U\mathbf{z} \rangle)^2 \\ &= \sum_{\mathbf{x}} \sum_{\mathbf{z} \in \text{friends}(\mathbf{x})} \frac{1}{2} (S_{\mathbf{x},\mathbf{z}} - \mathbf{x}^T U^T U \mathbf{z})^2 \end{aligned}$$

# Individual Link Comments

## Individual Link Comments

Comment Type	#	%
not interested	88	36.5%
wrong language	37	15.4%
really liked it!	35	14.5%
bad YouTube	25	10.4%
seen it already	25	10.4%
problem / dead	20	8.3%
outdated	7	2.9%
miscellaneous	4	1.7%

# Survey

## User Survey Comments

want more control over recommendations made (music, blogs, news)

want option to see > 3 recommendations

links need description / context or explanation of recommendation

more variety, diversity